

ioSafe® Disaster Recovery Service

According to a University of Texas study, “Only 6 percent of companies suffering from a catastrophic data loss survive.” Yet most small to mid-size companies don’t have a comprehensive plan to recover from a disaster, let alone a plan for business continuity.

If your business or home endures a disaster such as a fire, flood or explosion, insurance can replace physical assets but unfortunately can’t replace critical digital assets. Your best strategy is to protect your data by having contingency plans in place before, not after, disaster strikes.

ioSafe, a leading provider of disaster-proof hardware products and exclusive Disaster Recovery Service, provides out-of-the-box disaster protection that doesn’t require changes to how companies and people are already working.

ioSafe’s solutions begin with disaster-proof hardware, based on the company’s innovative Disaster Protection Technology. Then, ioSafe takes the equally important next step by offering its comprehensive Disaster Recovery Service. Together, the disaster-proof hardware and disaster recovery service keep digital assets safe.

Customers who purchase ioSafe disaster-proof hardware can register their products, free of charge, to gain access to ioSafe’s Disaster Recovery Service. This service is available throughout the warranty period and provides 24/7/365 Disaster Response Team support for help recovering digital information.

Immediately following a disaster, the ioSafe team will initiate the following data recovery process:

- 1. Phone support to evaluate the disaster situation and determine the course of action.**
- 2. If an onsite recovery of the data is impractical, ioSafe will ship your hardware product to our facility for recovery at no expense to you.**
- 3. If recovery of your data at our facilities is impractical, ioSafe will pay up to \$5,000 per drive in the S2 or R4 products and \$2,500 per drive for the 3.5 product family to a third-party disk recovery service of ioSafe's choice.**
- 4. Any data extracted by the third-party service will be loaded on a replacement ioSafe hardware product and shipped back to you.**

For more details, please read the Disaster Recovery Service Terms and Conditions located at www.iosafe.com

Peace of mind comes from knowing your valuable data is protected. With ioSafe, disaster protection is easy and affordable, plus it comes with experts ready to help.

